

A joint initiative of the Governments of Indonesia and Australia

# Jakarta, 31 January – 1 February 2018 Fairmont Hotel, Jakarta <u>Smart Government Stream Program</u>

# **TUESDAY 30 January 2018**

Time Details

Delegates arrive in Jakarta

# **WEDNESDAY 31 January 2018**

Time	Details
9.00 – 10.00	Registration open
	Coffee and light refreshments provided

# 10.00 – 11.00 Setting the scene: are governments ready for change?

Technology is changing the business of government in both Indonesia and Australia. Open government, online services and big data have the potential to transform planning, decision-making, service delivery and transparency. Yet many governments have struggled to convert the potential of technology into meaningful change for their citizens.

In opening keynote addresses, senior officials from the Governments of Indonesia and Australia will discuss their respective approaches to overcoming inertia within government and creating the right environment for innovation.

# Speakers:

- Dr Yanuar Nugroho, Deputy II Research and Priority Programs, Executive Office of the President
- Dr Tobias Feakin, Australian Ambassador for Cyber Affairs



#### Time Details

# 11.00 – 12:30 From patterns to practice: harnessing technology for smart, agile and responsive government

Technology is providing governments with new tools to gather and analyse growing volumes of data about their citizens. This allows governments to better understand their citizens' needs and enables more direct communication with communities. Making the leap, however, from big data to government that is more responsive and accountable to its citizens remains challenging.

This session brings together leading figures from government, business and academia in Indonesia and Australia to share their success stories and explore new partnerships converting the potential of technology into more responsive government.

Participants will hear quick fire pitches on a range of innovative approaches for applying new technology to deliver real improvements in government in both countries. Participants will have time for discussion to explore how best to match challenges with potential solutions.

Facilitator: Diastika Rahwidiati, PulseLab Jakarta

#### Speakers:

- Setiaji, Head of Jakarta Smart City
- Dr Sarah Pearson, DFAT Chief Innovation Officer
- Hendrar Prihadi, Mayor of Semarang City
- Dr Suhono Harso Supangkat, Bandung Institute of Technology
- Alvaro Maz, Managing Director Code for Australia
- Hermawan Suleiman, Director Pontianak Digital Stream

#### 12.30 - 14.00 Networking Lunch

#### 14.00 – 15.45 Bridging the gap: using technology to overcome disparity and promote inclusion

At the same time that people are increasingly connected online, rapid urbanisation and economic disruption mean that we are still separated by geography and opportunity. Governments must be aware of these opposing forces if the smart government agenda is to deliver for all citizens and not reinforce existing disparities in access to quality government services.

In this session representatives from Indonesia and Australia spotlight government and business innovations to reduce geographic and socio-economic disparities and ensure the smart government agenda delivers for everyone.



#### Time Details

Facilitator: Petrarca Karetji, Knowledge Sector Initiative

# Speakers:

- Allison Hornery, Director Cofluence
- Iman Usman, Co-founder RuangGuru
- Firmansyah Mustafa, Halmahera Malaria Centre
- Mohammad Ismail, Program Manager SIGAB
- Professor Anthony Burke, University of Technology Sydney
- Ahmad Rifai, Executive Director and Co-founder Kota Kita

#### 15.45 - 16:15 Coffee

An opportunity for networking and informal discussions about the day's activities.

#### 18.30 – 19.00 Gala dinner registration and welcome reception

# 19.00 - 21.30 Gala dinner